

Service Warranty

Applicable on purchases made from 1st March 2013

1 YEAR GUARANTEE PLUS 9 YEARS WARRANTY ON ALL POSTUREPEDIC AND POCKET DIVAN SETS

1 YEAR GUARANTEE PLUS 4 YEARS WARRANTY ON ALL POSTUREPEDIC AND POCKET MATTRESSES PURCHASED SEPERATLEY

In the unlikely event of a defect in material or workmanship occurring within the guarantee period, Sealy will arrange to repair or replace the item free of charge. The guarantee will continue from the original date of purchase.

The mattress guarantee and warranty will be invalidated if:

- a. The mattress is used on an existing sprung divan base.**
- b. The mattress is used on a slatted base which has slats more than 7.5cm apart**
- c. The mattress is used on any type of damaged or unsupportive base**

If a manufacturing defect should occur within the remaining period of warranty, then Sealy will replace the item at a usage charge. The charge will reflect the period of use, the current retail price and the number of years left on the warranty e.g. A charge for a Posturepedic mattress 4 years old is calculated at 40% of the current retail price plus delivery/installation charges.

Products replaced within the warranty period subject to a warranty charge are supplied with a new guarantee.

It is with the retailer that the purchaser's Contract of Sale exists and, consequently, Sealy cannot enter into any discussions with the purchaser until the retailer has inspected any alleged complaint and judged it justified or otherwise.

On receipt of the retailer's report, Sealy will take whatever action is necessary under the terms of this warranty.

Warranty applies to purchases made in the United Kingdom and Ireland only.

Sealy reserve the right to refuse service when any defect is due to causes other than faulty materials or workmanship, or if the item is soiled and in an insanitary condition.

When repairing or replacing items under this warranty, Sealy reserve the right to substitute alternative materials, or models, should the original no longer be available and cannot undertake to match items not under complaint, with any substitute fabric used. This warranty does not affect the purchaser's statutory rights.

Any claims under this warranty must be made initially through the retailer from whom the bed/mattress was purchased.



Settlement of Mattress Fillings

Settlement of fillings is normal in handmade mattresses and is not a manufacturing fault. The fillings within our mattresses are designed to mould to the shape of your body over the first few weeks of use, enhancing the comfort and support the mattress provides. Regular turning of the mattress is required to enable the fillings to settle evenly.

If you have purchased a NON TURN mattress this will not be necessary, although we do recommend that you rotate the mattress from end to end in line with the care instructions.



Posturepedic

For more information about Sealy and our products,
visit our website:

www.sealy.co.uk

Sealy United Kingdom
Station Road, Aspatria, Wigton, Cumbria CA7 2AS
Tel: 016973 20342 Fax: 016973 21666

What you really
need to know
about your Sealy.



Posturepedic

Warranty and assembly instructions

IMPORTANT INFORMATION

Please read prior to Assembly

Assembly Instructions

Singles (Non-storage)

These bases are designed with a designated head end (divan cover border join).

- Fittings are located in the plastic bags attached to the underside of the base and include:
 - a) 6 castors/glides or 6 legs and castors/glides (shallow bases)
 - b) 4 headboard bolts.
- Carefully tap each castor/glide into the metal sockets on the underside of the base (deep base) or screw the legs into the metal plates (shallow base).
- At the border join end of the base (headboard end), remove each 'Pierce Here' label in turn, carefully piercing the fabric with a sharp implement (e.g. a bradawl), where the head board socket can be felt. Be careful not to cause injury or damage during this operation. Insert a headboard bolt into the socket and tighten accordingly (4x per sprung edge base).

Singles (storage) (90cm width)

Singles Links (storage/non-storage) (90cm width - 180cm set)

- These bases are universal and can be positioned with either end acting as the head end.
- Fittings are located in the plastic bags attached to the underside of the base and include:
 - a) 6 castors/glides or 6 legs and castors/glides (shallow bases)
 - b) 4 headboard bolts.
- Carefully tap each castor/glide into the metal sockets on the underside of the base (deep base) or screw the legs into the metal plates (shallow base).

Single (storage)

- Position the base where it is to be used.
- At the headboard end of the base, remove each 'Pierce Here' label in turn, carefully piercing the fabric with a sharp implement (e.g. a bradawl), where the headboard socket can be felt. Be careful not to cause injury or damage during this operation. Insert a headboard bolt into the socket and tighten accordingly (4x per sprung edge base).
- The 'Pierce Here' labels at the foot end of the base can be removed.

Single Links (storage/non-storage)

- Position the two base halves where they are to be used and bring them together. Ensure that the black unit connectors are facing each other.
- Standing to the end of the bed, lift the right hand base (approx, 100mm, and holding the left hand one in position, squeeze the bases together whilst lowering the right one, ensuring that the connectors locate.
- Repeat at the other end of the bed.
- At the headboard end of the base, remove each 'Pierce Here' label in turn, carefully piercing the fabric with a sharp implement (e.g. a bradawl), where the headboard socket can be felt. Be careful not to cause injury or damage during this operation. Insert a headboard bolt into the socket and tighten accordingly (4x per sprung edge base).
- The 'Pierce Here' labels at the foot end of the base can be removed.

IMPORTANT: Small/Standard Drawer bases (H and J type). These bases are not universal. Before proceeding, please ensure that you have been delivered a LEFT (H) and RIGHT (J) base. Headboard bolt fittings are always to be fitted to the small drawer end.

Doubles (105cm/120cm/135cm/150cm)

Your Sealy base is delivered in two halves.

Double base

- Fittings are located in the plastic bags attached to the underside of each base and include:
 - a) 4 castors/glides
 - b) 2 headboard bolts.
- Position the two base halves where they are to be used and bring them together. Ensure the black unit connectors are facing each other.
- Standing to the side of the bed, lift the right hand base (approx, 100mm, and holding the left hand one in position, squeeze the bases together whilst lowering the right one ensuring that the connectors locate.
- Repeat at the other side of the bed.
- At the headboard end of the base, remove each 'Pierce Here' label in turn, carefully piercing the fabric with a sharp implement (e.g. a bradawl), where the headboard socket can be felt. Be careful not to cause injury or damage during this operation. Insert a headboard bolt into the socket and tighten accordingly (4x per sprung edge base).
- The 'Pierce Here' labels at the foot end of the base can be removed.

Shallow base (legs)

- Fittings are located in the plastic bags attached to the underside of each base and include:
 - a) 4 legs and castors/glides
 - b) 1 linking plate
 - c) 2 headboard bolts
- Position the two bases on their sides, with the metal corner plates at the outer corners of the base.
- To join the bases, insert a leg thread through the slot of one of the linking plates, and screw it loosely into one of the centre holes(identified by a 'Pierce Here' label.
- Screw a second leg into the opposing hole on the other base, link the 'hook' of the joining plate over it, and tighten both legs.
- Repeat for the other legs.
- Screw in the four corner legs and tighten.
- Lower the base into position for use.
- At the headboard end of the base, remove each 'Pierce Here' label in turn, carefully piercing the fabric with a sharp implement (e.g. a bradawl), where the headboard socket can be felt. Be careful not to cause injury or damage during this operation. Insert a headboard bolt into the socket and tighten accordingly (4x per sprung edge base).
- The 'Pierce Here' labels at the foot end of the base can be removed.

Zip & Link models

Zip & link sets have two mattresses zipped together in the middle, on the top and bottom surfaces. (Non-turn mattresses are zipped on the top side only). They can be used as two singles or one large king-size bed.

End Drawer Divans

Please note that the End Drawer contains the headboard bolts for use in the 'head end' base.

In the interest of safety, please keep the plastic packaging away from children and ensure any staples that have been used to fix packaging are carefully removed and disposed of.

Customer Advice

The protective corners used with this product are designed to with stand scuffing and provide edge protection so that you receive your product in the best possible condition. We recommend that you use scissors to carefully remove the tags. Please do not attempt to pull the tags through the fabric. Always use scissors with caution.

Care Instructions

Protecting your investment in healthy sleep. Getting used to your bed.

Sealy beds have generous layers of luxurious upholstery cushioning the spring unit. These areas where body weight is concentrated will compress as the materials bed themselves down. This can give rise to 'body impressions' which are perfectly normal.

Most Sealy Posturepedic mattresses are now NON TURN. This means that they only require rotating from end to end, which we would recommend that you do at least twice a month during the first year of use, then once a month thereafter. This process will minimise natural settlement and extend the comfort life of your mattress.

UNDER NO CIRCUMSTANCES SHOULD THE NON-SLEEPING SIDE BE USED AS A SLEEP SURFACE

Only our Ortho Collection Mattresses and some models in the Classic range are double sided, and these should be turned over and rotated with the same frequency as the Non Turn models.



DO: ROTATE THE MATTRESS FREQUENTLY

... but only turn if the mattress is double sided.



DO: USE A MATTRESS PROTECTOR

Body moisture can cause dyes in mattress covering fabric to 'bleed' and mark bed linen. A quality mattress protector will prevent this and other problems of mattress soiling.



DO: AIR THE MATTRESS REGULARLY

This is particularly important when the packaging is first removed as it will help any 'newness' aroma to dissipate.



DON'T: ROLL OR BEND THE MATTRESS

The spring interior is encased in a steel frame that will distort if bent and could remain so permanently.



DON'T: BOUNCE OR SIT REPEATEDLY IN THE SAME AREA

This can reduce the lifespan of the mattress and place undue strain on the spring unit.



DON'T: USE DETERGENT OR CHEMICAL CLEANERS

Many of these products will rot both cloth and fabric. In the event of soiling, the mattress may be lightly sponged with a mild solution of soap and water. The mattress should then be aired in a warm environment.